

Window Replacement Guide

INFINITY[®]

from MARVIN[®]
REPLACEMENT WINDOWS

Built for life[®]

LAKESHORE
WINDOWS & DOORS

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Peace of mind —
from consultation
to installation.

Replacing the windows in your home can seem stressful and confusing, but it shouldn't be. At Infinity from Marvin, we simplify and streamline the experience from start to finish — all to help you find the perfect new windows for your home. Because some decisions should only be made once.

Steps for replacing your windows:

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Connect with a local expert

The first step in the replacement process is a free, no-obligation consultation with your local Infinity independent partner to assess your windows. They will answer all your questions and provide a detailed, custom project quote based on your specifications. Here are some key indicators that your home is a good candidate for new windows:



Moisture issues

If you've experienced leaking, water stains, water between glass planes, or have evidence of wood rot, these are signs that excess moisture may be accumulating in unwanted areas. While some condensation on the exterior panes is normal, moisture between the interior and exterior panes often points to a problem.



Faulty operation

Struggling to open and close your windows may be a sign of problems to come. While cleaning and repairing may provide short-term solutions, replacing your windows will deliver you long-term peace of mind.



Energy efficiency

Defective windows can cause drafty rooms and uncomfortable temperatures inside your home. New energy-efficient Infinity windows can help make your home more comfortable and save on energy costs.



Safety

Since windows are a key entry point to your home, broken windows are a major issue and should be addressed immediately. Replacing broken windows is also important to help keep kids and pets safe.



Get expert guidance

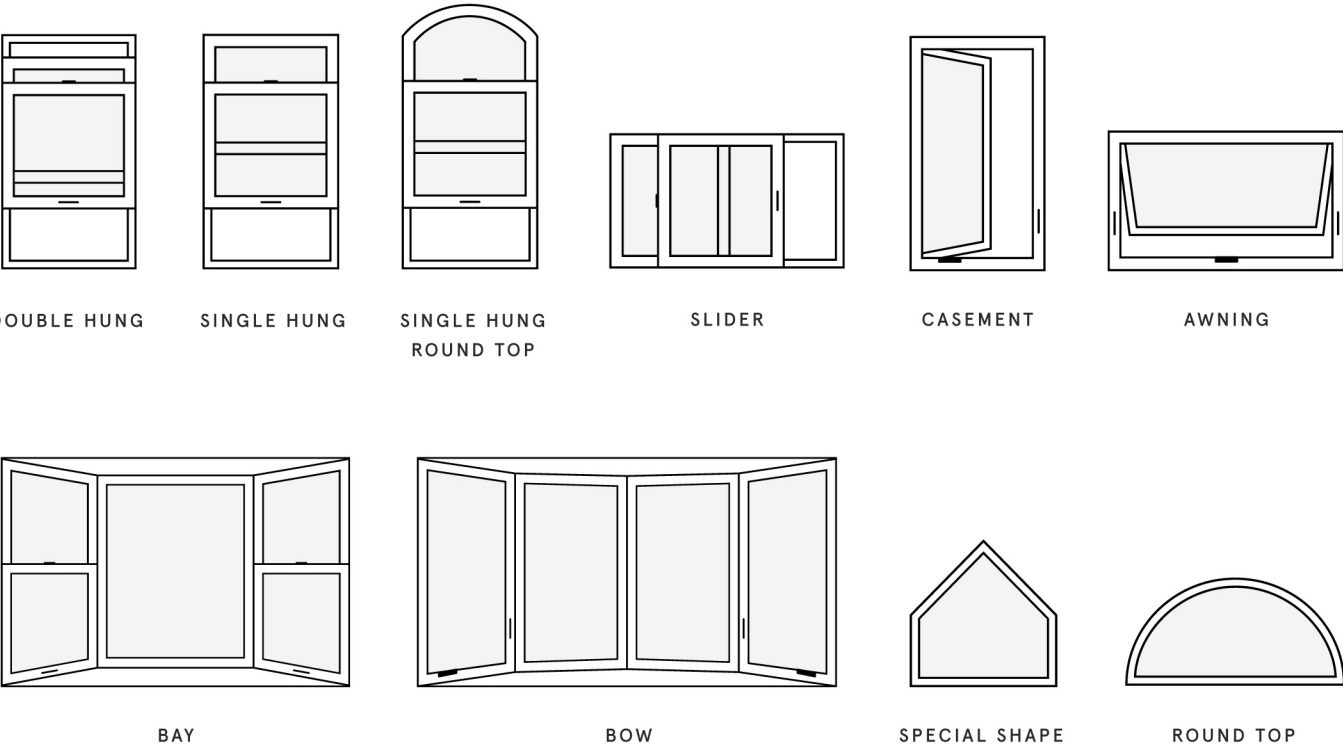
Depending on the age and style of your home, Infinity offers two window replacement methods. Your local Infinity partner will help you determine the best solution for your home, including addressing any concerns about existing water or structural damage. Both methods are designed for maximum efficiency and minimal disruption to your home.

Insert replacement

With insert window replacement, new windows are easily installed into the existing frame. Only the old sash, hardware, and covers are removed and replaced. This is generally a quicker replacement solution because the existing trim and siding are not replaced.

Full-frame replacement

Full-frame replacement requires removing the existing damaged frame and trim. This installation method allows a professional to inspect or repair water damage, and offers the flexibility to replace the existing window with a new style or size.



How installation happens



Prior to installation

Plan to know who will be home when the installation team arrives to ensure children and pets are safe. Clear access to both the interior and exterior of each window or door and disarm any alarms. Your Infinity partner will inform you of their process prior to installation day to give you time to assess what items may need to be moved from the space.

Day of installation

From preparation through installation, Infinity partners respect your indoor and outdoor living spaces and treat your home as if it were their own. Expect the crew to work diligently to minimize disruption and install your new windows or doors in an efficient manner.



Post-installation

After installation, your install crew will ensure your home is clear of debris and talk you through how to operate your new Infinity windows or doors.

Long-term peace of mind

While Infinity products are Built for Life®, we proudly offer a Limited Lifetime Warranty to give you peace of mind. It's our pledge to you that we will stand behind our products for as long as you own your home.



Warranty

Life happens. That's why it's essential to examine the warranty on any replacement project before you complete your purchase.

Infinity from Marvin offers a Limited Lifetime Warranty to give you peace of mind. For full details on our Limited Lifetime Warranty, visit infinitywindows.com/warranty.



Customer service

It's perfectly normal to have questions long after your windows have been installed. When you have questions you should get quick and clear answers. Infinity picks our local independent partners based on their customer service experience, so you can be sure they'll be there when you need them.

Window Replacement Glossary

Assembly

Two or more units mullied (attached) together to create one larger grouping.

Awning

A top-hinged window that swings out from the bottom with crank-out hardware.

Bay

A series of windows installed in an angled “bay” formation with a head and seat board. Typically, two smaller operating units flank a larger fixed center window.

Bow

A series of adjoining window units that are configured in a gradual arc.

Casement

A side-hinged window that swings out from the left or right with crank-out hardware.

Check Rail

The horizontal portion of a double hung window where the top and bottom sash meet. Simulated check rails use divided lite bars to simulate the look of a double hung window in a casement or slider.

Condensation

Moisture that forms on a surface. This could be a result of a difference in temperature between the surface and the air, or high humidity in the home.

Daylight Opening (DLO)

The area of the window or door where light passes through; the width and the height of the visible glass.

Direct Glaze (Polygon)

Stationary or fixed window with no sash for maximum daylight opening. Glass is glazed directly into the frame.

Divided Lite / Simulated Divided Lite (SDL)

Decorative bars permanently adhered to glass (Simulated Divided Lites) or between two panes of glass (Grilles Between Glass) to add architectural interest on a window.

Double Hung

Double hung windows have two movable sash (top and bottom) which are hung in the window frame and slide/operate vertically.

Frame

The stationary portion of a window that surrounds either the glass (direct glaze) or the sash (operating or stationary). There are three components to the frame: the header across the top, the jambs down each side, and the sill across the bottom.

Glazing

Installing glass into windows and doors.

Slider

Horizontal operating units which have one sash fixed while the other glides open left or right.

GBG's (Grilles Between the Glass)

Dividers placed between the panes of insulated glass to simulate authentic divided lites. GBGs allow for easier window cleaning with no bars on the exterior or interior surface of the glass.

Hardware

The locks, crank handles, and hinges on windows and doors used to operate and secure them.

Head Jamb

The horizontal piece forming the top of the frame on a window or door.

Mull/Mulling

The actual components used to attach two or more windows and/or door units together to form an assembly. The process of attaching two or more window or door units together.

Muntins

Bars that form the decorative grille pattern on a window or door.

Operator

A moving sash, panel, or unit.

Picture Window

A fixed/stationary window to align with the profiles of operating windows. Sash is non-operable and attached directly to the frame. Often available in significantly larger sizes than accompanying operating windows.

Rails

The horizontal part of a sash, door panel, or screen.

Rough Opening

The opening in the wall where a window or door unit is to be installed. Openings are larger than the size of the unit to allow room for insulation.

Round Top

An arched window that is directly glazed to the frame. Adds visual interest to a room and natural light.

Sash

The operating and/or stationary portion of the window that holds the glass and is separate from the frame.

Screen

A close-mesh woven material of metal or fiberglass attached to an aluminum or wood surround. Screens inhibit entry of insects, yet allow for light, air, and unobstructed views.

Side Jamb

The left and right vertical pieces forming the frame on a window or door.

Sill

The lower, horizontal piece of a window or exterior door frame that supports the frame.

Single Hung

A window very similar to a double hung, but only the bottom sash moves up and down.

Single Hung Round Top

A window that is very similar to the single hung with an arched top.

Stationary

A non-operating sash, panel, or unit.

Stiles

The upright or vertical members of the framework of a sash, door, screen, or other panel assembly.

Ultrex®

A pultruded composite material made of resin and glass fibers with an integrated proprietary finish.

Unit

One single window or door.

Weather-stripping

A strip of resilient material designed to seal the window or door frame in order to reduce air and water infiltration.



Find even more window replacement insights and ideas
on the [Infinity YouTube channel](#)

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